



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the application of: Lundy M. Lewis

Serial No.: 09/577,231

Filed: May 23, 2000

For: Method and Apparatus for Component to Service Mapping in Service Level Management (SLM)

Attorney Docket No.: APB-021

Group Art Unit: 2143

Examiner: D. England

**RECEIVED**

NOV 20 2003

Technology Center 2100

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**Certificate of First Class Mailing (37 CFR 1.8(a))**

I hereby certify that this correspondence is deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450.

11/13/03  
Date of Signature and Mail Deposit

By:

David R. Burns  
David R. Burns  
Reg. No. 46,590  
Attorney for Applicants

**REVOCATION OF PRIOR POWERS OF ATTORNEY  
AND APPOINTMENT OF NEW POWER OF ATTORNEY**

Dear Sir:

Aprisma Management Technologies, Inc., the Assignee of the entire right, title and interest in the above-identified application by virtue of the Assignment document recorded in the U.S. Patent and Trademark Office for U.S. Serial No. 09/577,231 on June 21, 2000 (reel 010986, frame 0868-0871) hereby revokes all Powers of Attorney with respect to that application heretofore granted and appoints the below listed attorneys with full power of substitution and revocation to prosecute this application and to transact all business in the Patent Office connected therewith.

James E. Cockfield	Reg. No. 19,162	Maria C. Laccotripe Zacharakis	Limited Recognition
Thomas V. Smurzynski	Reg. No. 24,798		Under 37 C.F.R. § 10.9(b)
Ralph A. Loren	Reg. No. 29,325	Debra J. Milasincic	Reg. No. 46,931
Giulio A. DeConti, Jr.	Reg. No. 31,503	David R. Burns	Reg. No. 46,590
Elizabeth A. Hanley	Reg. No. 33,505	Sean D. Detweiler	Reg. No. 42,482
Amy E. Mandragouras	Reg. No. 36,207	Cynthia L. Kanik	Reg. No. 37,320
Anthony A. Laurentano	Reg. No. 38,220	Theodore R. West	Reg. No. 47,202
Kevin J. Canning	Reg. No. 35,470	Hathaway P. Russell	Reg. No. 46,488
Jane E. Remillard	Reg. No. 38,872	John S. Curran	Reg. No. 50,445
DeAnn F. Smith	Reg. No. 36,683	Lisa M. DiRocco	Reg. No. 51,619
Jeanne M. DiGiorgio	Reg. No. 41,710	Danielle L. Herritt	Reg. No. 43,670
Megan E. Williams	Reg. No. 43,270	Merideth C. Arnold	Reg. No. 52,568
Jeremiah Lynch	Reg. No. 17,425	Peter W. Dini	Reg. No. 52,821
David J. Ridders	Reg. No. 43,882	Cynthia M. Soroos	Reg. No. 53,623
		Jonathan M. Sparks	Reg. No. 53,624
		Andrina M. Zink	Reg. No. 54,539
		John D. Lanza	Reg. No. 40,060

of LAHIVE & COCKFIELD, LLP, 28 State Street, Boston, Massachusetts 02109, United States of America

Please send all correspondence relating to the above patent application to:

Kevin J. Canning., Esq.  
LAHIVE & COCKFIELD, LLP  
28 State Street  
Boston, MA 02109  
(617) 227-7400

By:



Typed Name: Jacquie Arthur

Title: Chief Financial Officer

Dated: \_\_\_\_\_